Domain Definitions

**Strategic Direction:** Degree to which the NPHI works strategically in setting priorities and in allocating and using resources, including staff time

**Systems:** Degree to which the NPHI has systems, processes, and tools that enable it to carry out the described effort

**Resources:** Degree to which the NPHI has assets (e.g., staff capacity, supplies, transportation, infrastructure) to support the described effort

**Quality:** Degree to which the NPHI is able to carry out the described effort in a high-quality manner.

- **External-facing only:** Degree to which the NPHI supports quality in the efforts of those contributing to the achievement of the described effort (e.g., subnational entities, stakeholders, partners)

**Engagement:**

- **Internal-facing only:** Degree to which staff are committed to contributing to the NPHI’s vision and goals. Degree to which staff contribute to improving the NPHI’s strategies or performance
- **External-facing only:** Degree to which stakeholders (partners, beneficiaries, contributors, donors, sub-national actors, and communities) are invited to provide input or feedback, or are engaged by the NPHI as partners/advisors

**Impact:**

- **Internal-facing only:** Degree to which the NPHI is able to perform or achieve results
- **External-facing only:** Degree to which the NPHI is able to perform or achieve its goals and deliver high-quality products and services. Extent to which the products and services have an impact on public health